

Watertown Housing Authority

1091 Buckingham Street Watertown, CT 06795

> Watertown Housing Authority Commissioner Report August 11, 2021 Regular Meeting





WHA Meeting Minutes

WATERTOWN HOUSING AUTHORITY

Minutes

Regular Meeting: Wednesday, July 14, 2021 VIA Zoom Meeting – 7:00 P.M.

1. Roll Call.

Members Present:

Janelle Wilk - Chairwoman/Acting Executive Director

Dan DiVito - Vice Chairman

Sharon Pratt – Resident Commissioner

Denise Russ - Commissioner Carmine Verno - Commissioner

Other Present:

Russell Antonacci – Manager Lori Finke – Property Manager

2. Chairwoman's Report – Acting Executive Director

Chair Janelle Wilk: I hope everyone had a great fourth of July. I hope everybody and mother nature will be kind to us for our picnic. From 11:30 to 1:30 we will have some hotdogs, hamburgers and chicken and I hope we have a great time. I just want to reiterate if anyone has any questions or concerns and wants to reach out to any of the commissioners, we all have email addresses, it is located on our website. Please understand that we are all volunteers and we do care but you would have to give us a couple of days or up to a week because we do not check it all the time. If it is something that is urgent it needs to be taken care, Lori Finke is in the office all the time and you can call or stop by the office. If you have question or concerns or want to say hi to us, please feel free to email anyone of us. Again, please understand we are all working and we are volunteers it will take a couple of days up to a week to respond back to you.

3. Approval of Minutes

a. Regular Meeting VIA Zoom - June 9, 2021

A motion was made Denise Russ, and seconded by Dan DiVito to approve the minutes for the Regular Meeting for June 9, 2021.

By voice vote the motion was passed unanimously

4. Approval of bills paid for: a. July 2021

A motion was made Dan DiVito, and seconded by Denise Russ to approve bills for July 2021.

By voice vote the motion was passed unanimously

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5. Property Manager's Report

Russell Antonacci, Manager reported:

a. ACH/Direct Debit of Rent becoming available. – It is a convenience for residents, instead of writing out a check. We are working with Thomaston Bank, if the unit owner supplies us with their bank account number, a routing number and signs the agreement we have drafted, it will allow us to automatically debit their rents on a monthly basis. It is an optional offer; the residents do not have to participate into it. I would like to present this to the communities with a September 1st start date.

A motion was made Carmine Verno, and seconded by Sharon Pratt to approve ACH/Direct Debit 2021.

By voice vote the motion was passed unanimously

b. Financial Audit – New Auditor proposed – David Cappelletti with Clermont & Associates, LLC, Previous auditor – Jason Geel with Maletta & Company, CPAs.

Russell Antonacci, Manager reported: The Housing Authority has an audit every two years and is up for another audit in 2021 which was due last month. We got an extension from CHAFA, they understand the transition that is taking place. The former auditor never reached out and contacted us, I have not spoken to him, there has been no effort to contact me. I was contacted by an auditor who was made aware, I had not worked with before they have great referrals and great recommendations. They manage many Housing Authorities in the State of Connecticut and asked if they could do the 2021 audit. I have met with him they are reputable and eager to go. If approval is given, they would have our audit completed on or before the day the extension will expire which is July 31st. The former auditor gave a verbal estimate of \$7,500 and the \$7,500 is the same price the Clermont Associates can do it. It is a professional service we do not need to bid it out.

A motion was made Denise Russ, and seconded by Carmine Verno to hire Clermont & Associates LLC as the auditors for 2021.

By voice vote the motion was passed unanimously

c. Community Interior/Exterior Inspections – Reserve & Budget Planning Russell Antonacci, Manager: It is a progress report showing the efforts being taken doing the assessments for the properties with interior and exterior inspections. Once we have the reports done, we would put a proposal together on how we envision moving forward with a budgetary standpoint for operations and capital reserves plan.

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Lori Finke, Property Manager: I have reached out to contractors and I am working on getting pricing on a few of the different line items. As soon as I have that I will present that to the commission.

d. Vacancy Update

Lori Finke, Property Manager reported: Truman Terrace – 7 open apartments with one being rented by August 1st.

Buckingham Terrace – Unit #A6 we are leaving alone right now.

Country Ridge – No vacancies. One will be open soon and will be ready to show.

Waiting List Update

Lori Finke, Property Manager reported:

There are 117 applications filled out and 62 have been returned and I am working off that list.

e. Variance Request Form

Lori Finke, Property Manager: In your packets we have put together a variance request. If someone wants to do a modification it is for the commission to know what their intentions are and to make sure it will be safe. I will need to distribute if it is approved from the commission.

Russell Antonacci, Manager: The idea of the variance request is we want to have a process where the tenants need to come through management and the commission before they do the modifications. It is a way of managing and controlling it to have a better understanding of what is going to take place so we are protected from an insurance and liability standpoint. The tenants will submit the variance request, the request will be in your report and a portion of the meeting will be dedicated to reviewing and discussing the variances, then you vote in favor of or deny. It is a great way to tract the history.

f. Maintenance

Lori Finke, Property Manager reported:

Updated Report from June 9th to July 13th with 59 workorders assigned and 8 still open.

i. Possible Speed Bumps at Buckingham Terrace – concerns with speeding vehicles at all 3 sites. They would be removable so they will not get hit by the snowplows.

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- ii. Possible purchase of storage containers for Truman Terrace Truman Terrace is in need of storage containers in the common area for tenants to store their shovels and rakes.
- iii. Flagpole Complete the job was done nicely.
- iv. Country Ridge Patching Complete patching done in front of the dumpsters.

6. New Business

- a. Discussion about upcoming projects
 - i. Discussion about Truman Terrace window project
 - ii. Discussion about new roof project at Country Ridge
 - iii. Discussion about Buckingham Terrace window project.

Chair Janelle Wilk: In March of last year, projects were discussed and approved but due to COVID it was halted.

Vice Chair Dan DiVito: Supply availability is low with lead times long and prices are astronomical. Roof shingle colors are reduced focusing on the most popular colors.

Russell Antonacci, Manager: Once the assessment is done, I will have a proposal for all 3 communities with timelines and cost. At Country Ridge we do have a few roof leaks and it is something we can go in and patch, stop the leak and then we can move on. I think the roof at Country Ridge could probably wait another year it is not an emergency. The windows at Truman Terrace I know is a pre-approved project and is something that would affect our ability to move forward on any funding, if we could not use our own capital, we would like that.

A letter will be sent to all tenants at all three sites letting them know that the commission is working on the projects and it is delayed due to COVID.

Chair Janelle Wilk will contact the State Representatives for any thoughts on giving the commission some directions on funding.

b. Discussion and possible action to terminate contract with Scholar Painting.

Lori Finke, Property Manager: In November they were in the middle of the job and they thought the job was done. I went into the apartments and it was not done. Projects were scheduled and they were not showing up and this was a continuous pattern for months. They have not been here for a month and a half now. We have apartments coming up shortly that need to be painted.

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Chair Janelle Wilk: This is a constant problem they do not show up, delaying other contractors work needing to be done. There were other concerning issues that were documented.

Lori Finke, Property Manager: There has been multiple complaints on every job.

A motion was made Carmine Verno, and seconded by Daniel DiVito to terminate the contract with Scholar Painting.

By voice vote the motion was passed unanimously

Chair Janelle Wilk: We will terminate the contract with Scholar Painting on July 14th.

c. Discussion and possible action to award interior paint contract for all three sites to the next lowest bidder.

Chair Janelle Wilk: You have in your packet the next qualified bidder; it would be 3 J's Painting and they will hold the prices they bid on.

A motion was made Carmine Verno, and seconded by Sharon Pratt to award interior painting contract for all 3 sites to 3J's painting.

By voice vote the motion was passed unanimously

d. Discussion and possible action to increase hours and hourly wage (per national minimum wage increase) for Pastor Estrada.

Chair Janelle Wilk: We had discussions to increase hours, by two extra hours on Tuesday and two extra hours on Wednesday with a total of 19 hours for the maintenance person.

Lori Finke, Property Manager: It would be great to have him for the apartments to try to get them open due to the maintenance person running with all the calls. It would be nice to have Pat for a few extra hours to get him started on cleaning.

Chair Janelle Wilk: The next part of it he will get an increase August 1st due to a Federal National Minimum Wage Increase. Pat right now makes \$12.50 for minimum wage he will get \$13.00 an hour starting August 1st. He would get 4 more hours from 15 to 19.

The consensus of the commission is that he does a good job, he works very hard, he is very reliable and has a great personality.

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A motion was made Carmine Verno, and seconded by Sharon Pratt Pastor Estrada would get 4 more hours.

By voice vote the motion was passed unanimously

7. Old Business

a. Discussion on Community Buildings.

Chair Janelle Wilk: They are already open but right now with masks on.

The consensuses of the commission there is no way of patrolling the wearing of masks and will have signs put up that say masks are optional if you are fully vaccinated.

Lori Finke, Property Manager: Will look at other signs put up by businesses for verbiage.

Chair Janelle Wilk: With the extra hours Pat can sanitize the community rooms.

Sharon Pratt asked about opening up the kitchens. The residents want the kitchens open. I think before we start stocking the refrigerator with food it needs a thorough cleaning and also the coffee pots.

Chair Janelle Wilk: If we sanitize the kitchens, cleaning everything up we can open up the kitchen with a start of August 1st.

Sharon Pratt: If we could put a sign up if you are handling food stating "Please put on gloves" and have boxes of gloves in the kitchen.

Chair Janelle Wilk: All 3 kitchens will have signs with restrictions for August 1st.

8. Executive Session

9. Regular Session

10. Adjournment

A motion was made Denise Russ, and seconded by Daniel DiVito to adjourn the meeting at 8:35 p.m.

By voice vote the motion was passed unanimously

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Janelle Wilk, Chairwoman/Acting Executive Director Watertown Housing Authority



WHA PAYABLES

Watertown Housing Authority Accounts Payable August 2021

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Watertown Housing Authority Accounts Payable August 2021

11:59 AM 08/05/21

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| Truman Terrace | Truman Terrace | Country Ridge | All | All | All | All | All | All | All | Truman Terrace | Buckingham Terrace | Country Ridge | All | Buckingham Terrace | Country Ridge | Truman Terrace | All | All | All | Truman Terrace | Buckingham Terrace | Country Ridge | Country Ridge | Truman Terrace | All | Country Ridge | Buckingham Terrace | Truman Terrace | All | All | Buckingham Terrace | Country Ridge |
| Service 6/25-7/27/2021 | Service 6/25-7/27/2021 | Service 6/28-7/27/2021 | STMT 6/25-7/25/2021 | Picnic supplies | picnic supplies | postage | Accounting services | August 2021 RSC Allowance | Stamps | Fertilization and weed control 7/15/2021 | Fertilization and weed control 7/15/2021 | Fertilization and weed control 7/15/2021 | Picnic supplies | Service 7/15 - 8/14/2021 | Service 7/15 - 8/14/2021 | Service 7/15 - 8/14/2021 | CHRO - 1797 | Pull cord alarm systems | management agreement | TT D-5, outlet on rear deck | BT emergency lights | CR emergency lights | CR #33 GFI outlet | Wireless door switch | August 2021 management fee | Country Ridge plumbing repairs | Buckingham Terrace pluming repairs | Unit C-9 toilet leak | Background checks | Office supplies | August 2021 refuse removal | August 2021 refuse removal |
| Eversource | Eversource | Eversource - Gas | Home Depot | Janelle Wilk | Janelle Wilk | Janelle Wilk | Janet S Wortman CPA LLC | Janice Connor | LaBonne's Market | Lawnkeepers LLC | Lawnkeepers LLC | Lawnkeepers LLC | Lori FInke | Optimum BT | Optimum CR | Optimum TT | Pilicy & Ryan, PC | Pilicy & Ryan, PC | Pilicy & Ryan, PC | PJ Electric, Inc. | PJ Electric, Inc. | PJ Electric, Inc. | PJ Electric, Inc. | PJ Electric, Inc. | Propertyworx LLC | Ray Palmer Plumbing & Heating, Inc. | Ray Palmer Plumbing & Heating, Inc. | Ray Palmer Plumbing & Heating, Inc. | Secure Investigations | Staples Credit Plan | USA Hauling & Recycling Inc | USA Hauling & Recycling Inc |
| 5191 018 3029 | 5194 056 4081 | 5760 163 0056 | 6035 3220 0591 6832 | Picnic supplies | salbblies | postage | Accounting Services | August 2021 | Stamps | 7335 | 7334 | 7333 | Picnic supplies | 07881-138731-01-1 | 07881-134130-01-9 | 07881-138730-01-3 | 3190 | 3240 | 3197 | 5688 | 5675 | 5685 | 5639 | 2660 | 3755 | 24489 | 24488 | 24490 | 498 | 6035 5178 1216 6394 | 0602712348 | 0602712349 |
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Watertown Housing Authority Accounts Payable August 2021

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| | Country Ridge | Buckingham Terrace | Truman Terrace | 21 Country Ridge | 21 Buckingham Terrace | All |
| August 2021 Igluse Igilloval | Service 7/1 - 7/31/2021 | Service 7/1 - 7/31/2021 | Water & Sewer 6/15-7/15/2021 | Water & Sewer 3/31/2021 - 6/30/2021 | Water & Sewer 3/31/2021 - 6/30/2021 | June 2021 RCS services |
| USA Hauling & Necycling Inc | USA Hauling & Recycling Inc | USA Hauling & Recycling Inc | Watertown Fire District | Watertown WSA | Watertown WSA | Western CT Area Agency on Aging, Inc. |
| 0602712347 | 0602697939 | 0602697938 | 1020740 | 0304132000 | 0304130000 | 2749 |
| 08/01/2021 | 07/01/2021 | 07/01/2021 | 07/29/2021 | 07/01/2021 | 07/01/2021 | 06/30/2021 |
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Property Manager Update

Open Apartments as of August 1, 2021

| Country Ridge Will be available/process of moving out. A Resident is going to stay in Conv. Home. 1 Available C-4 Vacated 8/1/21 Prep for new tenant Ne 1 Available C-4 Vacated 8/1/21 Prep for new tenant Ne Truman Terrace A-8 Ready for occupancy Ne 7 Available A-8 Ready for occupancy Ne 7 Available B-2 Ready for occupancy Ne C-15 Cleaning needed to have ready to show C-15 Cleaning needed to have ready to show B-5 Ready for occupancy Ready for occupancy C-19 Cleaning needed to have ready to show Ready for occupancy C-19 Cleaning needed to have ready to show Ready for occupancy B-1 Full makeover needed Ready for occupancy Country Ridge 3.1 Irene Lucewicz Buckinghan Terr B-5 Chiarini Orsini B-2 Wendy Cote C-2 Margret Hillman C-2 Margret Hillman C-3 Valerie Whitford C-5 Steven Pappineau C-5 Steven Pappineau Thomas St. Onge | Complex | Unit # | Condition / Necessary Work | Comment |
|---|---------------------|----------|---|---|
| Will be available/process of moving out. Resident is going to stay in Conv. Home. C-4 Vacated 8/1/21 Prep for new tenant A-8 Ready for occupancy B-2 Ready for occupancy B-5 Ready for occupancy C-15 Open 8/1/21 Cleaning needed to show C-19 Cleaning needed to have ready to show B-1 Full makeover needed B-1 Full makeover needed C-19 Charles Mordenti (Wife passed 1/21) B-2 Wendy Cote C-2 Margret Hillman C-2 Margret Hillman C-6 Valerie Whitford C-5 Steven Pappineau A-6 Thomas St. Onge | Country Ridge | | | |
| Will be available/process of moving out. 32 Resident is going to stay in Conv. Home. C-4 Vacated 8/1/21 Prep for new tenant A-8 Ready for occupancy B-2 Ready for occupancy B-4 Cleaning needed to have ready to show C-15 Open 8/1/21 Cleaning needed to show C-15 Open 8/1/21 Cleaning needed to show B-1 Full makeover needed C-19 Cleaning needed to have ready to show B-1 Full makeover needed C-19 Cleaning needed to have ready to show B-1 Full makeover needed C-19 Cleaning needed to have ready to show B-1 Full makeover needed C-19 Cleaning needed to have ready to show B-1 Full makeover needed C-19 Cleaning needed to have ready to show B-1 Full makeover needed C-19 Cleaning needed to have ready to show B-2 Cleaning needed to have ready to show C-10 Cleaning needed to have ready to show B-1 Full makeover needed C-10 Cleaning needed to have ready to show C-10 Cleaning needed to have ready to show B-1 Full makeover needed C-19 Cleaning needed to have ready to show C-10 Cleaning needed to have ready to show C-10 Cleaning needed to have ready to show C-10 Cleaning needed to have ready to show B-1 Full makeover needed C-10 Cleaning needed to have ready to show C-10 Cleaning needed to have ready for occupancy C-10 Cleaning needed to have ready | 1 Available | | | |
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| C-4 Vacated 8/1/21 Prep for new tenant A-8 Ready for occupancy B-2 Ready for occupancy B-4 Cleaning needed to have ready to show C-15 Open 8/1/21 Cleaning needed to show C-19 Cleaning needed to have ready to show B-1 Full makeover needed a1 Full makeover needed C-19 Chiarini Orsini B-5 Chiarini Orsini B-5 Chiarini Orsini C-6 Valerie Whitford C-6 Valerie Whitford C-6 Valerie Whitford C-7 Steven Pappineau A-6 Thomas St. Onge | i- | 35 | Resident is going to stay in conv. Honne. | |
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| A-8 B-2 B-4 B-5 C-15 C-19 B-1 B-1 B-1 B-2 C-19 C-19 C-19 C-19 C-19 C-19 C-19 C-19 | Truman Terrace | | | |
| A-8 B-2 B-4 B-4 B-5 C-15 C-19 C-19 B-1 B-1 31 31 31 34 SIT B-5 C-2 C-2 C-5 A-6 | 7 Available | | | |
| 8-2 8-4 8-5 C-15 C-19 8-1 8-1 8-1 8-1 8-2 C-2 C-2 C-2 C-2 C-5 A-6 | | A-8 | Ready for occupancy | |
| 8-4 B-5 C-15 C-19 B-1 B-1 Since 11/1/2020 31 31 34 Str B-5 C-2 C-2 C-6 C-6 C-6 A-6 | | B-2 | Ready for occupancy | |
| 8-5 C-15 C-19 B-1 B-1 since 11/1/2020 31 34 Str B-5 B-2 C-2 C-2 C-6 C-6 A-6 | | B-4 | Cleaning needed to have ready to show | |
| C-15 C-19 B-1 Since 11/1/2020 31 34 34 Str B-5 C-2 C-2 C-5 A-6 | | B-5 | Ready for occupancy | |
| C-19 B-1 Since 11/1/2020 31 34 str B-5 C-2 C-2 C-6 C-6 A-6 | | C-15 | Open 8/1/21 Cleaning needed to show | |
| 8-1 since 11/1/2020 33 34 str 8-5 8-2 C-2 C-6 C-6 A-6 | | C-19 | Cleaning needed to have ready to show | 8 |
| since 11/1/2020 31 31 34 37 37 38 31 36 31 31 31 31 31 31 31 31 31 31 31 31 31 | | B-1 | Full makeover needed | |
| since 11/1/2020 31 34 37 37 38 38 38 38 38 38 38 38 38 38 38 38 38 | | | | |
| 31 34 34 8-5 8-2 C-2 C-6 C-6 A-6 | New Tenants since 1 | 1/1/2020 | | |
| 31 34 36 8-5 8-2 C-2 C-6 C-6 A-6 | Country Ridge | | | |
| 34 B-5 B-2 C-2 C-6 C-6 A-6 | | 31 | Irene Lucewicz | 12/1/2020 |
| B-5 B-2 C-2 C-6 C-6 A-6 | | 34 | Charles Mordenti (Wife passed 1/21) | 1/1/2021 |
| | Buckinghan Terr | _ | | |
| | | B-5 | Chiarini Orsini | 11/15/2020 |
| | | B-2 | Wendy Cote | 1/15/2021 |
| | | C-2 | Margret Hillman | 3/1/2021 |
| | | 9-0 | Valerie Whitford | 5/1/2021 |
| | | C-5 | Steven Pappineau | 6/1/2021 |
| | | A-6 | Thomas St. Onge | 8/15/2021 |
| | | | | |
| | | | | |

| Truman Terr. | - | | |
|--------------|------|------------------|-----------|
| | C-13 | Judith Wrogg | 12/1/2020 |
| | C-11 | Robin Lynn Teach | 4/1/2021 |
| | C-17 | Francis Membrino | 4/1/2021 |
| | C-1 | Gertrude Druan | 8/15/2021 |

| Transfers | | | |
|------------------|------------|-------------------------------|------------|
| Buckingham Terr. | A-1 | Marza Noss relocated from A-6 | 12/12/2020 |
| Truman Terr. | C-15 - C-5 | .5 - C-5 Avrive Osman | 8/1/2021 |



Watertown Housing Authority

Communities Update (August 2021)

The Board of Commissioners and PropertyWorx would like to provide the residents of Truman Terrace, Buckingham Terrace and Country Ridge with an update on activities that have taken place within our three communities, as well as plans for the future.

- 1. We are pleased to announce that our efforts to offer residents more convenience when paying rent has been well received. So far, more than 40 residents have enrolled in the ACH initiative which allows the WHA to automatically debit accounts thus eliminating the need to write checks or make trips to the bank. We hope our enrolled residents enjoy this convenience and encourage more of you to take advantage of this offering.
- 2. Since the arrival of PropertyWorx in November of 2020 we have received and completed 434 service requests (work orders) within a ten month period. We're proud of this accomplishment and hope the residents of our communities feel an improved level of service.
- 3. We discovered that the "Call to Aide" system at Truman Terrace had been abandoned and was not functioning. The system has been repaired and is now fully operational.
- 4. The Watertown Deputy Fire Marshal recently inspected the Community Centers at all three Communities. An electrician was hired to make the necessary repairs to a few emergency lights and exit signs. A final inspection was conducted and all three buildings passed.
- 5. The flagpole at Country Ridge was came down in high winds during a winter storm. It has been replaced.
 - 6. The outside painting project has been completed at Country Ridge.
 - 7. Sidewalks at all three communities have been edged.
- 8. Since January 2021 we have welcomed 10 new tenants. One at Country Ridge. Four at Truman Terrace. And, five at Buckingham Terrace.
- 9. A $20' \times 20'$ section of the Country Ridge roadway had become a safety concerned. This repair has been made.



Ongoing Projects & Future Plans

- 10. PropertyWorx is currently performing a physical assessment of both the exterior and interior conditions of all three communities. Inspections have been completed for Truman Terrace. An exterior inspection has been completed for Buckingham Terrace and interior inspections will occur and be completed before the end of August. Country Ridge inspections will be performed in early September. Once the inspections are completed the information gathered will be used to provide the Commission with a long-term preventative maintenance and capital replacement plan.
- 11. The window replacement project for Truman Terrace is active again. PropertyWorx is actively pursuing quotes for materials and installation labor. We cannot provide delivery dates at this time.
 - 12. Many window 'seals' at Buckingham Terrace have been identified for replacement.
 - 13. Further roadway repairs have been identified at all three communities.
- 14. Pricing is being collected to add speed bumps at all three communities to slow down drivers.
- 15. New ten (10) year smoke detectors have been purchased and will be installed in all 40 apartments at Truman Terrace.

We're pleased to provide this information and share that there's much more to come.

Thank you.

The Board of Commissioners & PropertyWorx



Variance Requests

Watertown Housing Authority Variance Request

Watertown Housing Authority Variance Request

| COMMUNITY: | Country Widge | |
|---|---|--------------------------------|
| Unit Number: 33 | Date Submitted: 중 / 외 최 i | |
| First Name: QIANG | CE Last Name: Ciptiano | |
| Home Phone: 도급 | コフリーショフo Cell Phone: | |
| | | |
| contractor, copy of co | ork you are requesting permission to have done. Please include name of ontractor's license and insurance certificate and an estimated time of Rm - Bedroom, front hall - Amazing Gray 1044 | (|
| | ma - Bathroom - Magnetic Grey # 7058 | |
| | dow-Kitchen#7662 | |
| Creek Villa | or Pure White - Kitcher cabinets - # Eithur | ne. |
| I understand the Water items requested by this as a refrigerator, counter | rown Housing Authority is NOT responsible for maintenance or replacement of svariance unless otherwise specified. Should you replace existing equipment such art top etc. you understand that if you vacate the apartment all items stay with | |
| may be asked to return | uest to change the paint color of the walls within the specified apartment, you the walls to the original color if you decide to vacate the apartment. tenance and/or replacement of items relative to this variance is a renter's | ialtopas in mort in knuo |
| Approval of this Variand | ce Request shall not be interpreted, as a waiver of any permit or license required uest can be rescinded after the fact if there is a problem with the result which can | |
| | Resident Signature: Opera W. Ofrano | |
| You may submit this for Black Drop Box in your | orm at the <u>Office</u> located at 1091 Buckingham Street or you may drop it in the Community Center. | * |
| For Administrative Use | Only: | |
| The Commission: App | proves Disapproves this variance request | |
| Explanation: | | |
| Approved by: | Date: | |
| 1 | | |

Livery, odoom, troot entry Bathroom Kitchen SW 7058 Magnetic Gray MI 07 SW 7662 Evening Shadow DR 13 SW 7044 Amazing Gray Kitchen Cabinats SW 7005 Pure White DR 01 SW 7551 Greek Villa FS 15 Counter frim-cover Auple



WHA MAINTENANCE

Highlights

- 35 Assigned work orders since 7/14/21
- 28 Assigned work orders have been completed and closed
- 2 Assigned work orders are in progress
- 5 Assigned work orders remain open



35 Work Orders

| DUE WO# | STATUS | WORK ORDER TITLE | PRIORITY | ASSIGNEE(S) | LOCATION NAME ASSET | LAST UPDATED | CREATEDON |
|----------------|----------|---|--------------|-------------|--|--------------|------------|
| 509 | Complete | CR 13 Azalea bush - bugs | MEDIUM | Lori Finke | Deborah Manley, Unit 13, 959-209- 4322 | 08/09/2021 | 07/26/2021 |
| 07/15/2021 491 | Complete | CR 26 & 14 Ants Please spray exterior for ants | HIGH | Lori Finke | Watertown Housing Authority -Country Ridge | 07/19/2021 | 07/15/2021 |
| 07/16/2021 490 | Complete | BT E-8 Toilet Running | MEDIUM | Lori Finke | Daniel and Patricia Quatrella, Unit E- 8, 203-522-3837 | 07/19/2021 | 07/15/2021 |
| 07/19/2021 492 | Complete | CR 25 Roof Leak | HIGH | Lori Finke | Marilyn Bensavage, Unit 25, 203-577-8212 | 08/02/2021 | 07/19/2021 |
| 07/19/2021 496 | Complete | BT B-3 Bubbling sound under front door. | HIGH | Lori Finke | Janet Ayotte, Unit B-3, 860-503- 9069 (ENTER ANYTIME) | 07/20/2021 | 07/19/2021 |
| 07/19/2021 489 | Complete | CR 9Tub needs to be rechaulked | MEDIUM | Lori Finke | Mary Stack, Unit 9, 860-274-0387 | 07/22/2021 | 07/14/2021 |
| 07/19/2021 497 | Complete | TT B-3 Bad large burner | HIGH | Lori Finke | Joyce and David Perkins, Unit B-3, 959-209-4105 | 07/20/2021 | 07/19/2021 |
| 07/19/2021 499 | Complete | TT C-2 Rotted Kitchen faucet and running toilet | HIGH | Lori Finke | Francis Servidas, Unit C-2, 860- 945-8010 | 07/22/2021 | 07/19/2021 |
| 07/22/2021 493 | Open | BT "B" Building. | MEDIUM | Lori Finke | Watertown Housing Authority -Buckingham Terrace | 07/19/2021 | 07/19/2021 |
| 07/22/2021 498 | Complete | BT C-5 Exhaus fan coverfell, backstorm doorhanging up | LOW | Lori Finke | Steven Pappineau Unit C-5 860-417- 7957 | 07/22/2021 | 07/19/2021 |
| 07/23/2021 505 | Complete | TT A-8Toilet tankcover needs replacing | HIGH | Lori Finke | Margret Anderson Unit A-8 210-792- 5300 | 07/22/2021 | 07/22/2021 |
| 07/23/2021 495 | Complete | TT B-7 | LOW | Lori Finke | Karen Searles, Unit B-7, 203-525- 1947 | 07/20/2021 | 07/19/2021 |
| 07/23/2021 500 | Complete | BT B-3 Light bulbs | MEDIUM | | | 07/22/2021 | 07/19/2021 |
| 07/23/2021 503 | Complete | TT C-1 New Tenant Prep | HIGH | Lori Finke | | 07/26/2021 | 07/20/2021 |
| 07/26/2021 508 | Complete | CR 10 Toileti running | s HIGH | Lori Finke | Domenic Sqillace, Unit 10, 203-558- 7109 | 07/26/2021 | 07/26/2021 |
| 07/29/2021 504 | Complete | CR15 crack underwindo | w rom | Lori Finke | Judy Andrews, Unit 15, 203-525- 1256 | 07/26/2021 | 07/22/2021 |
| 07/29/2021 506 | Complete | BT B-7 closet ceiling light needs to be replaced | MEDIUM | Lori Finke | Violette Ayoub, Unit B-7, 860-417- 7934 | 07/26/2021 | 07/22/2021 |
| 07/29/2021 507 | Complete | CR 21 Screen door is slamming sh | MEDIUM ut | Lori Finke | Helen Gizzi, Unit 21, 860-417-6159 | 08/09/2021 | 07/26/2021 |
| 07/29/2021 501 | Complete | CR 25 multiple repairs | NONE | Lori Finke | Marilyn Bensavage, Unit | 08/09/2021 | 07/20/2021 |

| 07/29/2021 511 | Complete | CR 25-28 Clean gutters in the backof the building | Lori Finke | Watertown Housing Authority -Country Ridge | 07/29/2021 | 07/29/2021 |
|----------------|-------------|---|------------|--|------------|------------|
| 07/30/2021 502 | Complete | CR9Screen Dooriscracked MEDIUM | | Mary Stack, Unit9, 860-274-0387 | 08/09/2021 | 07/20/2021 |
| 08/02/2021 517 | Complete | BT E-8 Bathroom Sink HIGH is leaking | Lori Finke | Daniel and Patricia Quatrella, UnitE- 8, 203-522-3837 | 08/05/2021 | 08/02/2021 |
| 08/05/2021 519 | Complete | CR17 Kitchen sprayer leaking MEDIUM | Lori Finke | Clairand Vivian Upson, Unit 17, 860-417-3166 | 08/05/2021 | 08/03/2021 |
| 08/06/2021 515 | In Progress | CR 38 Screen doorneeds the screen to be replaced. | Lori Finke | Judith Calca, Unit 38, 203-565-2761 or959-209-4414 | 08/09/2021 | 08/02/2021 |
| 08/06/2021 510 | Open | TT B-1 Empty NONE | Lori Finke | | 07/27/2021 | 07/27/2021 |
| 08/06/2021 512 | Open | BT all buildings MEDIUM Gutters need to be deared | Lori Finke | | 07/29/2021 | 07/29/2021 |
| 08/06/2021 513 | Open | CR all buildings- NONE dean gutters as needed | Lori Finke | | 07/29/2021 | 07/29/2021 |
| 08/06/2021 521 | Complete | CR 16 Stove top needs new HIGH element | Lori Finke | Loraine Wilson, Unit 16, 860-274- 1445 | 08/09/2021 | 08/05/2021 |
| 08/09/2021 522 | Complete | CR 40 Sunday call in - Toilet HIGH wouldn'tflush | Lori Finke | GhitaAureli, Unit 40, 860-274-4693 | 08/09/2021 | 08/09/2021 |
| 08/09/2021 516 | Complete | BT C-2 Lighting, Weatherstrip LOW need replacing. | Lori Finke | Margret Hilman, Unit C-2, 959- 209-4702 (ENTER ANYTIME) | 08/05/2021 | 08/02/2021 |
| 08/09/2021 523 | Complete | TT C-2Toilet NONE | Lori Finke | Gertrude (Trudy) Druan, Unit C-1, 203-592-6063 | 08/09/2021 | 08/09/2021 |
| 08/09/2021 525 | Complete | TT A-2 Bathroom light NONE notworking | Lori Finke | Gerald Gilbert, Unit A-2, 203- 695-5931 | 08/09/2021 | 08/09/2021 |
| 08/20/2021 520 | Open | TT C-15 Prep NONE for newtenant | Lori Finke | Unit C-15, Available - Need toprepfor showing | 08/05/2021 | 08/05/2021 |
| 08/20/2021 514 | Complete | CR 25 Roof exhaust pipe boot to be replaced | Lori Finke | Marilyn Bensavage, Unit 25, 203-577-8212 | 08/03/2021 | 07/29/2021 |
| 08/27/2021 518 | In Progress | CR 26 Back Screen door needs replacing | Lori Finke | Joyce DeMarest, Unit 26, 860-283- 7238 | 08/09/2021 | 08/03/202 |
| | | | | | | |

35 Work Orders assigned to WorxShop

5 Open Work Orders0 On Hold Work Orders2 In Progress Work Orders28 Closed Work Orders